

New growing countries for Mobile Value Added Services

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About **NETineo**

- Consultant company dedicated to mobile business
 - strategy definition
 - local or international rollout
 - → What to launch
 - → Where and When
 - → How to manage

Access Application Billing Marketing Content

- Local agent for some specific projects
- Having managed (Netsize)
 - → Europe US Latam Japan India South East Asia
 - → Google Jamba! Kodak DivX Photobucket Tomonline

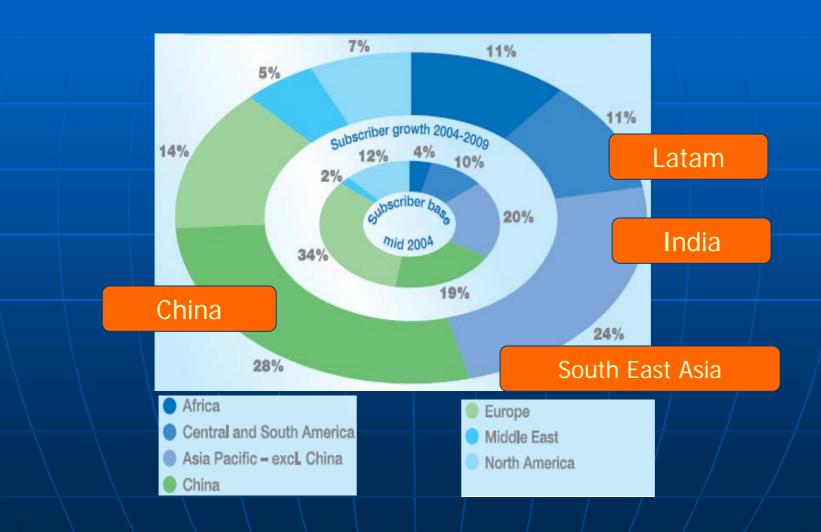
China Russia Australia

Yamaha Index

Neopets Cellfish



The fastest growing mobile market





Launching China



Confidential

Mobile penetration

103%



The largest market in the World

Mobile subscribers: 430 million

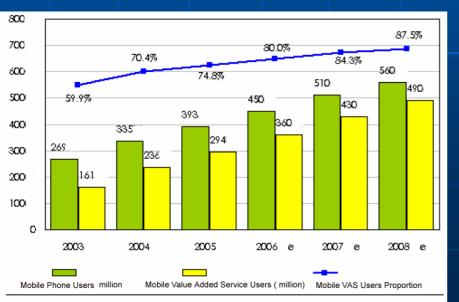
Mobile penetration: 33%

Monthly growth : 5.69 million

2 operators : China Mobile, Unicom Mobile

32 provinces

MVAS > +80% penetration



Market growth = +7% per year





A few nationwide aggregators

Billing

Premium MT : pay per download

• WAP billing : subscription

- SMS short codes
 - Suffixing approach
 - Specific to each operator
 - Dedicated to 1 service provider for
 - All services
 - All price points
 - All billing methods
- 2 000 aggregators in 2006 and dramatic shrink
- Few aggregators
 - national with direct coverage
 - SMS, MMS, WAP & web + platform
 - Independent of a service/content provider (web portals, ...)



Strict rules (extract)

Forbidden

- Politic issues
- Gambling
- Porno Content (light sexy content is OK)

Language

- Simplified Chinese (98.5% MVAS sites are in Chinese)
- English (mostly for newspaper or education purpose)
- · Java Game: Chinese needed

Hosting

Nature	Hosting Place		
Web Site	China or Abroad		
On-Portal Wap Site	Only China		
Off-Portal Wap Site	China or Abroad		

Hot line needed for Premium services



Launching South East Asia





Lot of growth to come

- Mobile subscribers : 137 million subscribers
 (20% of APAC)
- Monthly growth: 2 millions
- Mobile penetration

•	Singapore	106%

- Brunei 90%
- Malaysia 80%
- Thailand 50%
- Philippines 40%
- Indonesia 19%
- Vietnam 12%



Most players are still local

- SMS short codes validation
 - Shared : 2 weeks
 - Dedicated : 2 months
- Billing model available
 - Premium MT
 - WAP billing (partial)
- Price points: up to 3 \$
- Revenue Share
 - Singapore up to 70%
 - Taiwan up to 80%
 - Hong-Kong up to 70%
 - Philippines 30%
 - Indonesia up to 65%
 - Thailand 50%
 - Malaysia 50%
- 3 aggregators with
 - Multinational connection (direct and indirect)
 - SMS, MMS (early stage for off-deck WAP)



Rules (extract)

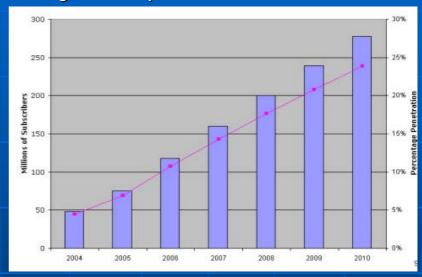
- Forbidden
 - Adult content and political issues
 - Promotion / provisioning of gambling
 - Unlicensed content (Music, Games, Brands)
 - Violence, drug abuse incitation
- Language
 - Local mainly
- Operator validation needed per project
- Hotline
 - 24/7 hotline number in local language



Lauching India



Only 25% penetration in 2010!



Mobile subscribers : 94.5 million (3rd largest mobile market)

Penetration rate : 8.59%!

Monthly growth : 5.9 million (highest in the world)

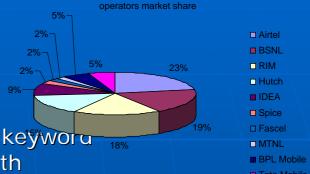
Messaging revenues: \$ 1+ bn in 2007

■ Technology : GSM (91.7%) & CDMA (8.3%)

■ 11 operators : 9 GSM, 2 CDMA

Content Providers & Operators dominate operators market share

- Service language
 - English
- SMS short codes
 - Shared : after validation, operators allocate keyword
 - Dedicated: Possible if 5+ million SMS per month
- Operators billing
 - Premium MO : pay per download
 - Premium MT : specific price points
 - Subscription : case by case
 - WAP : mainly on deck
- Price points: up to 150 Rs 5 (=3.5 \$)
- Revenue Share
 - 30% max on Premium
 - 50% on operators deck
- Few aggregators with
 - Direct connection to all operators
 - SMS, MMS, WAP & web + platform





Rules (extract)

Forbidden

- Gambling
- Unsolicited push messages
 - If end-users subscribe to the service, then push messages can be sent
- Adult content (light sexy content is OK)

Advertising

- Needs mention of
 - Service name
 - Pay per use or subscription
 - Cost of service
 - Hotline number

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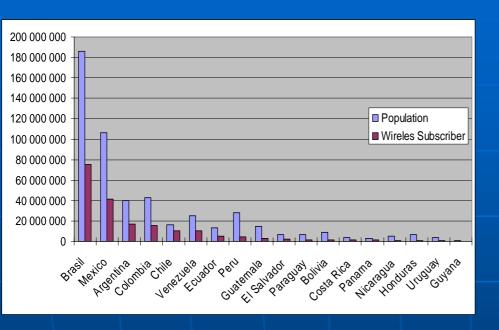
Launching Latam



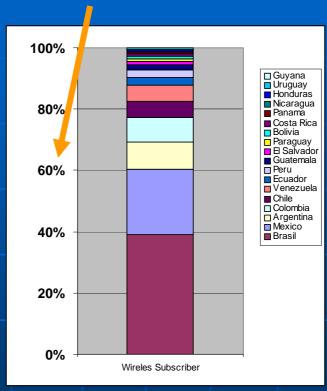
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Huge potential for MVAS







Mobile subscribers

Annual (#) growth

Mobile penetration

Technology

: 193 million

: 15% - 20%

37%

GSM (62%); CDMA (28); TDMA (10%)



Operators: 4 main groups



72 million wireless subscribers



 64 million wireless subscribers (incl. 50% affiliate VIVO)



24.7 million wireless subscribers



 14 million wireless subscribers (incl. 50% affiliate VIVO)



Content Providers dominate MVAS

- Language
 - Spanish (Portuguese for Brazil)
- SMS short codes validation
 - Specific to 1 end-user price only
 - Shared : 2 weeks
 - Dedicated : 5 weeks mini
- 3 aggregators with
 - Direct connection to most Latin American countries
 - SMS, MMS, WAP & web + platform
 - Independent from a content/service provider



Case by case rules (extract)

- Forbidden
 - Cross-selling services
- Operator validation needed
 - Before launching any service
 - For advertising
- Hotline mandatory
 - 24/7 hotline number in Spanish
 - Toll-free access for end-users
 - Less than 20 minutes' delay in case of question, complaint or request (Mexico)

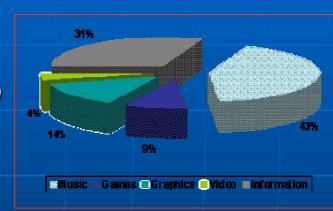


A 40 to 70% revenue share

- Billing model available:
 - Premium MO, Premium MT
 - WAP billing
- Price points: up to 98 MXN (=\$ 9)
- Not yet lot of advanced content
- Revenue share

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	Country	operator		Revenue
	Brazil	Vivo	1	50%
		Claro		44%
		TIM		50%
		Oi		50%
		Telemig		45%
	Mexico	Telcel		70%
	Colombia	Comcel		60%
		Movistar		60%
		Ola		60%
	Argentina	Movistar		60%
		Personal		60%
		CTI(AM)		40%
	Chile	Movistar		60%
		Entel		60%
		Smartcom		60%
	Venezuela	Movistar		70%
		Movilnet		80%
		Digitel TIM		60%

share





Conclusion for Content / Services Providers

- Still a lot of opportunities in
 - Early stage countries
 - Basic mobile services
 - Subscription largely available
 - Around 50% RS
- Need to manage adequate
 - Time to market
 - Services definition / competitors
 - Marketing and promotion
 - Partnership and alliances



Thank You

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